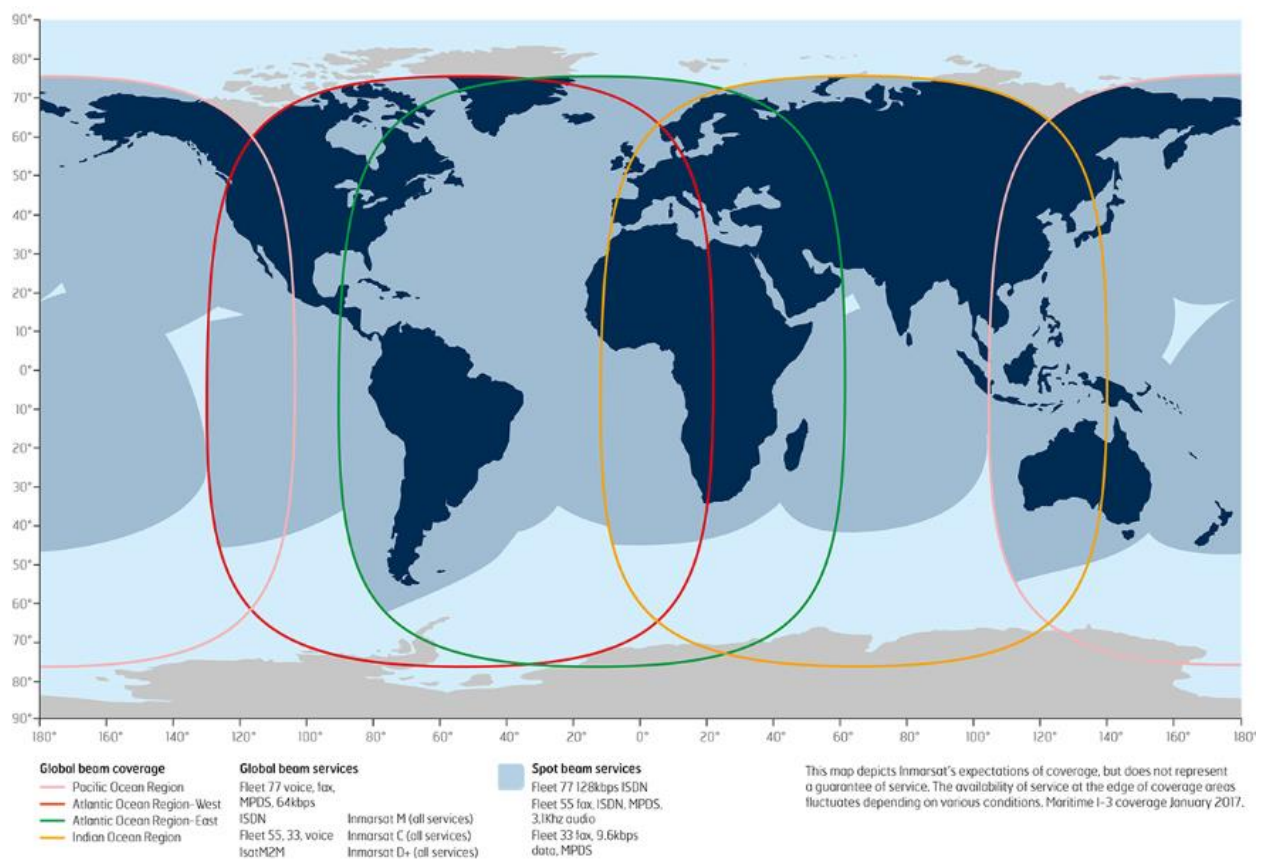


Contact Information M/V ORTELIUS

The Oceanwide Expeditions vessels are equipped with the latest available satellite communication equipment for our areas of operation. These systems provide the ships with various means of communication and entertainment.

However, please be advised that satellite communication in the polar regions is subject to coverage limitations. The Antarctic Peninsula is very well covered, but the Arctic lacks high-speed Inmarsat Coverage (see image below).

With all onboard communication, please be aware that you are sailing in the most remote areas of the world. The satellite signal may be blocked by mountains, or the vessel may enter a coverage blind spot. We cannot guarantee internet availability at all times.

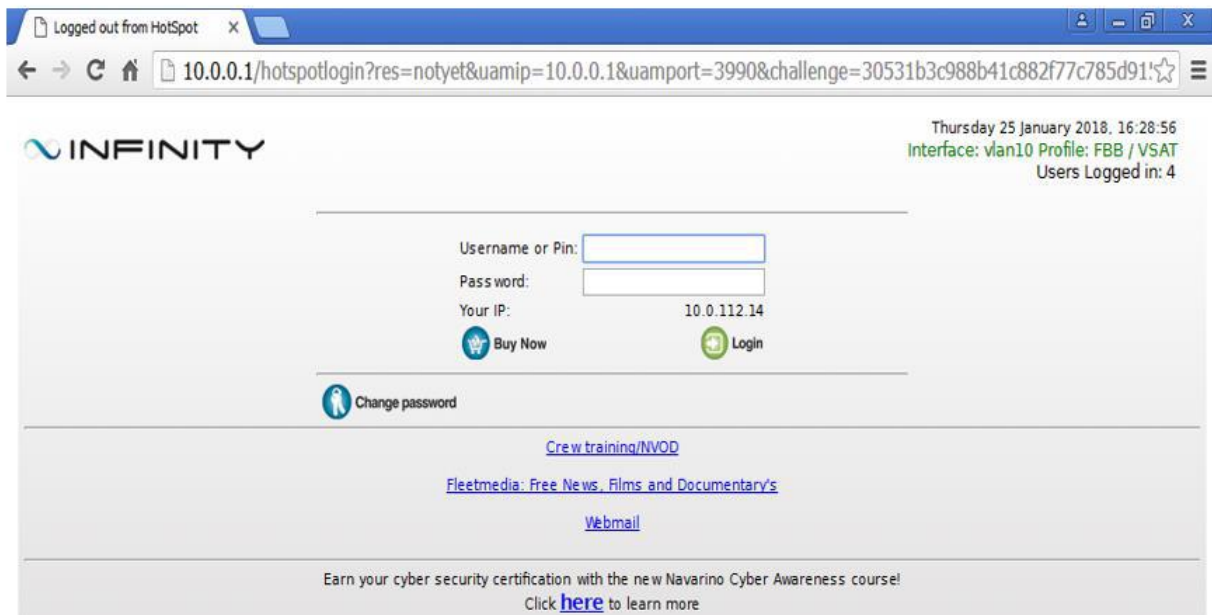


Our onboard communications systems operate via satellite and provide us the possibility of internet, phone reception, email, and video-on-demand options. These services can be accessed through the onboard Wi-Fi network.

To access the Wi-Fi network on board, go to the Wi-Fi connection on your laptop or mobile device and select the available network: **Oceanwide-deck**

Connect to the network using the password: **Oceanwide**

After you start browsing, the below portal page will appear:



Warning:

When a laptop or mobile connects to our Wi-Fi network, the device assumes the connection runs without cost. If not configured to limit data usage, the device will then continue to perform ordinary background functions that will incur charges from our Wi-Fi network. Make sure you switch these functions off so as to prevent unwanted costs.

Internet vouchers:

We sell onboard internet vouchers in the following bundles:

- 20MB for € 7,50,-
- 50MB for € 18,-
- 100MB for € 35,-
- 500MB for € 150,-

Please contact reception if you wish to purchase an internet voucher. Unused data at the end of your voyage is not refundable.

Also, please be advised that internet at sea is much slower than you may be used to at home. Despite the fact that we use the latest satellite equipment, speed limitation is unavoidable.

Onboard email account:

We also provide onboard email accounts. These accounts allow you to send and receive an unlimited amount of emails for the duration of your voyage. However, sending or receiving large attachments (maximum 300 kb) is not possible.

To use onboard email, please contact reception on the vessel. These accounts work even when no internet is available, as they run through **Iridium**, the only satellite provider also available in the Arctic and Antarctica. It does not, however, offer bandwidth suitable for browsing.

A standard email account set-up fee of €5,- applies. The following charges will also be added based on the duration of your voyage:

- 7 up to 10 days: €15,- (Total: €20,-)
- 11 to 12 days: €20,- (Total: €25,-)
- 18 up to 23 days: €25,- (Total: €30,-)
- 30 days: €50,- (Total: €55,-)

Note:

You can only purchase an email account that matches the duration of your voyage. (E.g., on an 18-day trip you can only purchase email for 18 days, not 11 to 12 days).

Phone card:

You can also make international calls from your cabin. Please contact reception to purchase a phone card. Usage instructions are specified on the card. The numeration of the card is €25,- and will allow you approximately 25 minutes of calling, depending your destination.

In case of emergency, please contact our head office:

+31 118 410 410 or send a WhatsApp message to +316 156 770 68 or an email to the vessel hotel manager at HM@oceanwide-ortelius.com.

It is possible to use the Iridium mobile phone on board. The cost depends on the charges of our provider. Remember, satellite calls are expensive. Emails sent to the ship will be charged to the receiver. Please do not send attachments, and only use in the event of an emergency.