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## **On Incremental and Agile Development of** (Information) Systems

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#### Abstract

#### Context:

Obstacles during the development of an information system (IS) are: (1) users have a (sometimes completely) different language and way of thinking than developers, (2) user wishes are often unclear (at least initially), and (3) the user wishes also change over time. Moreover, (a) the 'times to market' must be shorter and shorter and (b) the environments are changing quicker and quicker. Therefore, IS-development methods changed from 'waterfall'-like to incremental, agile and even 'continuous' over time. Understandability, *flexibility, traceability, and development speed during the development (and evolution) of* information systems become more and more important.

#### **Objective:**

This paper aims to further improve understandability, *flexibility, traceability, and development speed during the development (and evolution) of* information systems.

#### Method:

The paper sketches a straightforward development path for the (incremental) development of functional requirements for (information) systems, from initial user wishes all the way to a running system. The emphasis is on understandability (by the user resp. developer), *flexibility, traceability, and development speed.* 

#### **Results:**

The development path for a functional requirement proceeds from *user stories* via *use cases* and their *system sequence diagrams* to a so-called *information machine* and then to a realization (implementation), an *information system*. An evolutionary development path for a whole system is presented as well. We showed the relationship with the fundamental *ANSI-SPARC three-level architecture*, but extended from databases to general information machines. We presented a series of increments to illustrate the practical application and effects of our theory.

#### **Conclusions:**

The development path for a functional requirement enables 'stepwise clarification' and 'stepwise specification'. This improves understandability, *flexibility, traceability, and speed of development.* The paper presents a practical theory with very straightforward, transparent, traceable and incremental/agile development paths for an individual functional requirement and for a whole system, which naturally lead to modular systems.

#### Keywords

incremental/agile/continuous development; development path; user story; use case; system sequence diagram; information machine; property preservation; complete induction for information machines; information system; ANSI-SPARC three-level architecture

#### Introduction

In [1,2] we shortly introduced a straightforward development path for the (incremental) development of functional requirements for (information) systems, from initial user wishes up to a running system. In this paper we work out and illustrate that approach in more detail. The development path proceeds from *user stories* via *use cases* and their *system sequence diagrams* to a so-called *information machine* and then to a realization, an *information system*. We note that for this goal we sometimes had to 'tune' these existing notions to one another.

Up to the IM, the development should be implementation-independent. We point out that an IM could have many different realizations, e.g., by means of a human servant (say a clerk), an 'SQL servant' (i.e., a computer with SQL software), or a 'Java servant' (i.e., a computer with Java software), for instance. We will illustrate this by showing how the same IM could be realized by means of a human servant (e.g., a clerk) or by an 'SQL servant'.

We will also illustrate how an incremental or agile application of this approach can lead to modularity and transparency of the resulting system.

The paper is organized as follows: Section 1 contains an introductory example. Section 2 recalls the background notions *user story* (US), *use case* (UC) and *system sequence diagram* (SSD). Section 3 presents the notion of an *information machine* (IM): An IM can receive an input and will then produce an output and might change its state. Section 4 explains how an IM will behave when it receives a *sequence* of inputs. Section 5 introduces the notions of *property preservation* and *complete induction for information machines* as a potential means to prove additional state properties of IMs, which we illustrate with an example. Section 6 sketches the *development path* from USs via UCs and SSDs to an IM. An information machine is a *blueprint*, and can have many different *implementations*, as Section 8 presents some extensions/increments of our running example, and sections 9, 10 and 11 then treat *incremental, agile*, and *continuous development* of (information) systems more generally.

Section 7 also shows the relation with the fundamental *ANSI-SPARC three-level architecture*, but now extended from databases to IMs in general: USs, UCs and SSDs belong to the *external level*, an IM belongs to the *conceptual level*, and implementations of an IM belong to the *internal level*.

Finally, the appendices illustrate a complete development path for our running example: Appendix A shows the finally resulting USs, UCs and SSDs (external level), Appendix B the finally resulting IM (conceptual level), and Appendix C an implementation using an 'SQL servant' (internal level). They also show the traceability and the modularity of the resulting system when developed in this way.

#### 1 An introductory example

We start with a first description of our very simple running example of an information 'system':

#### Example 1: A very simple student administration 'system'

A fictitious university used to have a very simple student administration in its early days. In the beginning there were only a few students. The university wanted to register only the name and the student number of each of its students. This was 'implemented' as follows:

Upon request of a university employee a servant could register the name of a new student and assign a new student number to that student. Therefore, the servant also kept track of the next unused student number (initially starting with number 1). Once in a while a student left the university, e.g. because the student finished his\* studies. (\*: There were no female students in those days.)

Upon request of a university employee the servant could remove a student with a given student number from the administration.

Therefore, there were only two kinds of usage (or 'user stories') of this 'system':

<u>US1</u>: A university employee wants to: Register a student with a given name <u>US2</u>: A university employee wants to: Remove a student with a given student number

These two user stories worked out in more detail (called 'use cases'):

<u>UC1</u>

- 1. A university employee (the 'actor') asks the servant to register a student with a given name
- 2. The servant writes down the name (with a quill pen on parchment)
- 3. The servant assigns the next unused student number to the new student
- 4. The servant returns the assigned student number to the employee
- 5. The servant increases the next unused number by 1 (using a slate, a sponge, and a crayon)

<u>UC2</u>

- 1. A university employee (the 'actor') asks the servant to remove a student with a given number
- 2. The servant strikes out the student info (with an extra thick quill pen on that parchment)
- 3. The servant tells the employee that he did it (or that the student number was unknown)

#### 2 Background notions: User stories, use cases and system sequence diagrams

We recall some background notions from [1].

Informally speaking, a **user story** (US) is a 'wish' of a (future) user which the system should be able to fulfil (see also [3] for instance), e.g. the wish of a university employee to register a student. Example 1 contains two user stories, US1 and US2.

A **use case** (UC) is a <u>text in natural language</u> that describes the steps of a typical usage of the system (see also [4,5] for instance). Initially, use cases can be produced by (future) users of the system, domain experts or (other) staff members, or officials from the organization for which the system has to be built. Initially written use cases might need to be sharpened/enhanced/detailed in order to clarify what the system should do exactly. A (business) analyst might help to produce sharpened versions of use cases. Example 1 contains two (already sharpened) use cases, UC1 and UC2.

A **system sequence diagram** (SSD) of a use case is a 'diagram' that depicts the interaction between the primary actor (user), the system, and its supporting actors (if any), including the messages between them (see Chapter 10 of [6], for instance). An SSD is a kind of stylised UC that makes the prospective inputs, state changes, and outputs of the anticipated system more explicit. Although an SSD can be drawn as a fancy picture (see [6,7], for instance), we only denote its bare essence. Example 2 shows two SSDs.

We distinguish 3 types of relevant basic interaction steps in SSDs:

User  $\rightarrow$  System: Elucidates the <u>inputs</u> the system can expect (*input step*)

System  $\rightarrow$  User: Elucidates the <u>outputs</u> the system should produce (*output step*)

System  $\rightarrow$  System: Elucidates the <u>checks</u> and <u>transitions</u> the system should execute

#### Example 2: Simplified system sequence diagrams for our student administration system

Example 1 contains two use cases, UC1 and UC2. We present a simplified SSD for each of the two use cases. In these use cases, the user is a university employee and the 'system' is the servant (with his belongings).

Schematically, with the numbers referring to the UC-steps (and with variables between brackets):

SSD1, for UC1

- 1. User → System: RegisterStudent(<name>)
- 2. System  $\rightarrow$  System: write down the name
- 3. System  $\rightarrow$  System: assign the next unused student number to the new student
- 4. User ← System: "Assigned student number: " <number>
- 5. System  $\rightarrow$  System: increase the next unused student number by 1

SSD2, for UC2

- 1. User  $\rightarrow$  System: RemoveStudent(<number>)
- 2. System  $\rightarrow$  System: strike out the student info if the student (number) was known
- 3. User ← System: "Done" or "Unknown student number"

#### 3 Formal modelling: Information machines

We introduce the notion of an *information machine*:

An information machine is a 5-tuple (I, O, S, G, T) consisting of:

- a set I (of inputs)
- a set O (of outputs)
- a set S (of states)
- $\circ$  a function G: S x I → O, mapping pairs of a state and an input to the corresponding output
- a function T: S x I → S, mapping pairs of a state and an input to the corresponding next state

The notation  $\underline{f: X \rightarrow Y}$  indicates that f is a function with dom(f) = X and rng(f)  $\subseteq$  Y (where <u>dom(f)</u> denotes the domain of f and <u>rng(f)</u> denotes the range of f). We sometimes write f<sub>x</sub> instead of f(x), especially when f(x) is a function again.

#### Intermezzo: Comparing machines

Our notion of *information machine* is equivalent to the notion of *data machine* in [8]. It is a – not necessarily finite – Mealy machine without a special start state (see [9,10]). The table below shows for each kind of machine its ingredients and their restrictions:

Ingredient:	set S		s₀ ∈ S	set I		$T: S \times I \rightarrow S$	set O		$G: S \times I \rightarrow O$
<b>Restriction:</b>		S finite			I finite			O finite	
Mealy [9]	+	+	+	+	+	+	+	+	+
Pieper [8]	+			+		+	+		+
De Brock	+			+		+	+		+

We could have chosen for other (but equivalent) forms for G and T: T:  $I \rightarrow (S \rightarrow S)$  and G:  $I \rightarrow (S \rightarrow O)$ Or we could even have chosen for only one (combined) function: F:  $I \rightarrow (S \rightarrow S \times O)$ 

In those cases, each input  $i \in I$  leads to a function  $T_i$  assigning a 'new' state to an 'old' state and a function  $G_i$  assigning an output to the 'old' state or, in the second case, to a function  $F_i$  assigning a 'new' state and an output to an 'old' state.

If the system also communicates with supporting actors, say other systems, then we still distinguish three types of relevant basic interaction steps, but with (primary) 'User' generalized to 'Actor', where an actor can be any other system. Expressed in terms of an information machine (IM):

Actor  $\rightarrow$  System: Elucidates the needed set I of <u>inputs</u> of the IM System  $\rightarrow$  Actor: Elucidates the needed set O of <u>outputs</u> and <u>output function</u> G of the IM System  $\rightarrow$  System: Elucidates the needed set S of <u>states</u> and <u>transition function</u> T of the IM

We informally describe an *information machine* for our simple student administration from examples 1 and 2. Note that the ingredients follow directly and quite naturally from the SSDs!

#### Example 3: An information machine for our simple student administration thus far

Below we consecutively introduce the *inputs*, the *outputs*, the *states*, the *output function* and the *transition function* for our information machine.

Schematically, the possible <b>inputs</b> and (corresponding) <b>outputs</b> are (with variables between brackets):		
Input	Output	
RegisterStudent( <name>)</name>	"Assigned student number: " <number></number>	
RemoveStudent( <number>)</number>	"Done" or "Unknown student number", depending on the	
	presence resp. absence of the number in the administration	

A **state** essentially consists of 2 components: a table of students (with their name and student number) and a number, i.e., the next unused student number. As an example:

Next unused student number: 5

Name	Number
J. Smith	1
A. Adams	2
J. Brown	3
	J. Smith A. Adams

In this example, student no. 4 already left the university again.

The **output function** maps a pair of a state and an input to the corresponding output as follows (where the output might depend on the presence or absence of the number in the student table):

State	Input	Output	Condition	Related SSD + steps
S	RegisterStudent(x)	"Assigned student number: " s(NN)		SSD1: 1, 4
s	RemoveStudent(n)	"Done"	if $n \in s(ST) \mathbb{I}$ Number	SSD2: 1, 3
		"Unknown student number"	if n ∉ s(ST) I Number	SSD2: 1, 3

where s(NN) denotes the next unused student number in state s, s(ST) the student table in state s, and s(ST)  $\mathbb{I}$  Number the set of all values in the Number column of the table s(ST), where we define for a table T and an attribute a of T:  $\underline{T \parallel a} = \{ t(a) \mid t \in T \}$ , i.e., the set of all a-values in table T

In the state above:

- the input RegisterStudent(A. Adams) would lead to the output "Assigned student number: 5",

- the input RemoveStudent(1) would lead to the output "Done", and

- the input RemoveStudent(4) would lead to the output "Unknown student number".

The transition function maps a pair of a state and an input to the corresponding next state as follows:

State	Input	Next state	Next state	Related SSD
		Next unused	Table	plus steps
		student number		
S	RegisterStudent(x)	s(NN) + 1	s(ST) ∪ { [x; s(NN)] }	SSD1: 2, 3, 5
S	RemoveStudent(n)	s(NN)	{ t ∈ s(ST)   t(Number) ≠ n }	SSD2: 2

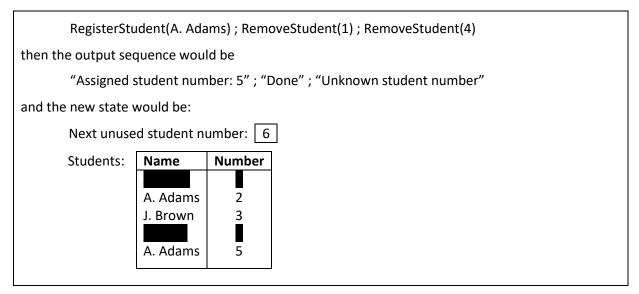
where in this case  $\{ [x; s(NN)] \}$  denotes the single row with student name x and student number s(NN), and  $\{ t \in s(ST) | t(Number) \neq n \}$  denotes the table s(ST) minus 'all' rows with student number n. (Actually, in Example 5 we will prove that there is at most one row with student number n.)

#### 4 Sequences of inputs and corresponding outputs

If an information machine (IM) receives a sequence of inputs, then the IM goes through a sequence of states and produces a sequence of outputs. We illustrate this in the next example.

#### Example 4: A sequence of inputs and corresponding outputs

If our sample IM is in the state shown in Example 3 and receives the three consecutive inputs



In general, each next state is the result of applying the transition function to the combination of the previous state and the received input, and each next output is the result of applying the output function to that same combination of the previous state and the received input.

Formally: If an IM (I, O, S, G, T) receives a sequence  $\langle i_1; i_2; ...; i_n \rangle$  of inputs and initially is in state  $s_0$ , then the IM goes through the sequence  $\langle s_1; s_2; ...; s_n \rangle$  of states and produces the sequence  $\langle o_1; o_2; ...; o_n \rangle$  of outputs where, for all k from 1 up to n, state  $s_k$  is defined as T( $s_{k-1}$ ,  $i_k$ ) and output  $o_k$  is defined as G( $s_{k-1}$ ,  $i_k$ ).

#### 5 Property preservation and complete induction for information machines

If a property holding for a state also holds for any next state in an information machine, then we say that that information machine *preserves* that state property. Defined formally:

An inf. machine (I, O, S, G, T) **preserves** property P  $\Leftrightarrow$  P(s) implies P(T(s,i)) for all s  $\in$  S and i  $\in$  I

Complete induction for information machines

If an information machine preserves a property P and starts in a state  $s_0$  that has that property, then it is clear that that information machine will always be in a state with that property.

Example 5: Property preservation and complete induction for our sample information machine

We will prove that our sample information machine preserves the following pair of properties: (P1) the next unused student number is larger than each student number in the student table, and (P2) each student number in the student table is unique

P1(s): s(NN) > k for all  $k \in s(ST) I Number$ 

P2(s): The attribute Number is u.i. (uniquely identifying) in the table s(ST)

Note: For a table T and an attribute a of T we define: a is uniquely identifying in T  $\Leftrightarrow$  t  $\neq$  t' implies t(a)  $\neq$  t'(a) for all t  $\in$  T and t'  $\in$  T

We can prove the preservation of this property pair by using the specification of the transition function of our information machine, given at the end of Example 3:

ſ	State	Input	Next state	Next state
			Next unused	Table
			student number	
	S	RegisterStudent(x)	s(NN) + 1	s(ST) ∪ { [x; s(NN)] }
	S	RemoveStudent(n)	s(NN)	{ t ∈ s(ST)   t(Number) ≠ n }

The proof for P1 runs as follows:

- <u>if</u> i = RegisterStudent(x) <u>then</u> P1(s) i.e. s(NN) > k for all  $k \in s(ST)$  I Number clearly implies P1(T(s,i)), i.e. s(NN) + 1 > k for all  $k \in s(ST)$  I Number  $\cup \{ s(NN) \}$
- <u>if</u> i = RemoveStudent(n) <u>then</u> P1(s) i.e. s(NN) > k for all  $k \in s(ST)$  I Number clearly implies P1(T(s,i)), i.e. s(NN) > k for all  $k \in \{t \in s(ST) | t(Number) \neq n \}$  I Number

The proof for P2 now runs as follows (where we need P1 to prove P2 too):

- <u>if</u> i = RegisterStudent(x) <u>then</u> P2(s) i.e. Number is u.i. in s(ST) and P1(s) – i.e. s(NN) > k for all k ∈ s(ST) I Number – imply P2(T(s,i)), i.e. Number is u.i. in s(ST) ∪ { [x; s(NN)] }
- <u>if</u> i = RemoveStudent(n) <u>then</u> P2(s) i.e. Number is u.i. in s(ST) clearly implies P2(T(s,i)), i.e. Number is u.i. in { t  $\in$  s(ST) | t(Number) ≠ n }

Note that the proof is modular ('incremental') w.r.t. the possible inputs. The following state has the properties P1 and P2 (because s(ST), the student table, is empty):

Next unus	Next unused student number:			
Students:	Name	Number		

So, if our information machine starts in this 'empty' state, then our information machine will always be in a state with properties P1 and P2 (complete induction for our sample information machine).

#### 6 From user stories via use cases and system sequence diagrams to an IM

Starting from the 2 USs and the UCs (in Example 1) via their corresponding SSDs (in Example 2) we were able to define our IM (in Example 3). In a scheme (where the arrows indicate what is input for what):

US1 US2
UC1 UC2
SSD1 SSD2
ש ע IM

Figure 1: From USs to an IM

We can generalize this scheme as follows (where n could be large):

$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Short texts in natural language, each describing a 'wish' of a (future) user which the system should be able to fulfil Texts in natural language, each describing the steps of a typical usage of the system Diagrams, each depicting for one UC the interactions between the user, the system, and its supporting actors, including the messages between them
Information Machine	Formal/Conceptual model of the system, including the messages between the system and its environment

Figure 2: The relation between USs, UCs, SSDs, and an IM

#### 7 Realizations/Implementations of an information machine

Information machines can be considered as *blueprints*. An information machine can have many different kinds of realizations/implementations. For instance, an information machine can be realized by a human servant (such as in our running example), by an 'SQL servant' (i.e., a computer with SQL software, as we will describe in Appendix C), or by a 'OO servant' (i.e., a computer with OO software).

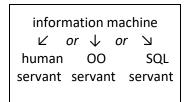


Figure 3: Different kinds of realizations of an IM

If we combine this picture with the previous ones then we can indicate the relation with the fundamental ANSI-SPARC three-level architecture, see e.g. [11,12], but now extended from databases to information machines in general:

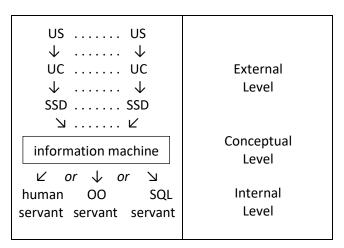


Figure 4: Relation with the ANSI-SPARC three-level architecture

In words: USs, UCs and SSDs belong to the **external level**, an IM belongs to the **conceptual level**, and any realization belongs to the **internal level**.

So far we already described a realization of our sample information machine by a human servant (who used a parchment roll and quill pen as well as a slate, sponge, and crayon). In Appendix C we will describe a realization of the same information machine by means of an 'SQL servant'.

We are inclined to call the implementation of an information machine an **information system** (IS). According to the literature an information system has a Boundary, Users, Processors, Storage, Inputs, Outputs and Communication networks (see [13,14]).

This all applies to our running example, where the university initially only wanted to register the name and the student number of each of its students, which determined the initial system <u>boundary</u>. Furthermore, initially the <u>users</u> were some (authorized) university employees only, the <u>processor</u> is the servant with his quill pen, sponge, and crayon, the <u>storage</u> consists of the parchment roll and the slate (which is rewritable), the <u>inputs</u> and <u>outputs</u> were gradually defined in our examples, and the servant's box office was the only <u>communication network</u>.

#### 8 Examples of incremental and agile development of an information system

Information systems in practice are really sophisticated, i.e. supporting a lot of use cases, resulting in very large input sets, output sets, state sets, and with complicated output functions and transition functions. Moreover, in practice such systems are often under continuous development ('under construction'), just as a city for instance.

Instead of defining and developing such a sophisticated information system in one go ('big bang'), including 'all' functionality that is needed – as might be suggested in Section 6 – such systems are often defined and developed <u>incrementally</u>, i.e., starting with a simple, small version (as we did) and extending/adapting it in several small steps into larger, more sophisticated versions.

In the next 3 examples we present some subsequent adaptions of our sample information system. In terms of the four basic functions known in the literature as CRUD (<u>Create</u>, <u>R</u>ead, <u>U</u>pdate and <u>D</u>elete; see [15,16] for instance), we already showed a <u>Create</u> (US1) and a <u>D</u>elete (US2). Example 6 shows a <u>R</u>ead and Example 8 shows an <u>U</u>pdate. Example 7 shows several changes in the structure.

#### Example 6: Extending our sample 'system' (with a Read)

After a while it turned out that university employees sometimes needed to know the student number of a student. Therefore, another usage of the system emerged. Formulated as a user story:

<u>US3</u>: A university employee wants to Retrieve the student number of a student with a given name

Worked out in more detail, in a use case:

UC3

1. A university employee asks the servant for the student number of a student with a given name

2. The servant searches for all students with that name (maybe students have the same name)

3. The servant returns the corresponding student numbers to the employee

#### SSD3, for UC3

- 1. User→ System: RetrieveNumber(<name>)
- 2. System  $\rightarrow$  System: search for all students with that name
- 3. User ← System: <set of corresponding student numbers>

Now we consecutively introduce the additional *inputs* and *outputs*, the *state space* (i.e., the set of states), the extension of the *output function* and the extension of the *transition function* for our IM. The additional **inputs** and (corresponding) **outputs** of our IM are:

Input	Output
RetrieveNumber( <name>)</name>	<set corresponding="" numbers="" of="" student=""></set>

The state space of our IM remains the same. The output function of our IM is extended as follows:

State	Input	Output
S	RetrieveNumber(x)	{ t(Number)   t $\in$ s(ST) and t(Name) = x }

where { t(Number) | t  $\epsilon$  s(ST) and t(Name) = x } denotes the set of student numbers of all students in the student table s(ST) with name x.

In this UC, the state always remains the same, so our transition function is simply extended by

State	Input	Next state
S	RetrieveNumber(x)	S

Consequently, our IM preserves all its state properties with this trivial extension. Note that the extension is 'incremental'/modular: We did not need to change any existing part of the IM. In the state shown in Example 4, the input RetrieveNumber(A. Adams) would essentially result in the output "2, 5".

The next (innocent looking) adaption causes several changes: small ones in two US/UC/SSD-triples and several in the IM.

#### Example 7: Another adaption of our sample 'system' (changing several existing parts of our IM)

After a few centuries the first female student was allowed to come in (and actually did come in). Therefore, the university wanted to keep track of the gender of the students as well.

This led to (small) changes in the US1/UC1/SSD1-triple and in the US3/UC3/SSD3-triple. The changed user stories are given below (changes are underlined). The subsequent changes in the UCs and SSDs are straightforward then. (They can also be found in Appendix A.)

US1<sup>+</sup>: A university employee wants to Register a student with a given name <u>and gender</u> US3<sup>+</sup>: A university employee wants to Retrieve the student <u>info</u> of a student with a given name

It also led to several changes of the information machine:

- The student table got an extra column, Gender, with 2 possible values: "M" and "F", changing the structure of states and hence the **<u>state space</u>** of our IM
- All existing rows in the student table got the value "M" for Gender, changing the old **current state** to the new current state
- The input RegisterStudent(<name>) changed into RegisterStudent(<name>, <gender>) and the input RetrieveNumber(<name>) changed into RetrieveStudent(<name>), because the student information was not limited to Number anymore (but included the gender as well). As a consequence, some of the inputs and (corresponding) outputs of our IM changed:

Input	Output
RegisterStudent( <name>, <gender>)</gender></name>	"Assigned student number: " <number></number>
RetrieveStudent( <name>)</name>	<student all="" info="" name="" of="" students="" that="" with=""></student>

• The output function of our IM changed as follows:

State	Input	Output
S	RegisterStudent(x, y)	"Assigned student number: " s(NN)
S	RetrieveStudent(x)	{ t < s(ST)   t(Name) = x }

#### • The transition function of our IM changed as follows:

State	Input	Next state	Next state
		Next unused	Table
		student number	
S	RegisterStudent(x, y)	s(NN) + 1	s(ST) ∪ { [x; s(NN); y] }
S	RetrieveStudent(x)	s(NN)	s(ST)

where in this case  $\{ [x; s(NN); y] \}$  denotes the single row with student name x, student number s(NN), and gender y.

Directly after the first female student was registered, with say input RegisterStudent(A. Jacobs, F) and output "Assigned student number: 12345", the state had the following structure:

Students:	Name	Number	Gender
			М
	:	:	:
	:	:	:
	:	:	:
			М
	A. Jacobs	12345	F

Next unused student number: 12346

Our servant 'implemented' all this by writing an 'M' or an 'F' immediately after each student number on the parchment roll.

Note that after all these changes the state still *has* the properties P1 and P2 and our changed IM still *preserves* those properties. Phrased informally, these properties were:

- P1: The next unused student number is larger than each student number in the student table
- P2: Each student number in the student table is unique

Making changes to the IM itself can be considered as the usage of another IM, namely an information machine that produces information machines. We will come back to this in a later paper.

#### Example 8: Extending our sample 'system' again (with an Update)

After a while it turned out that female students sometimes changed their name (because they got married). This was something new (...) and led to a new user story, initially formulated as follows:

<u>US4f</u>: Change the name of a female student with a given student number

Shortly after it was realized that such a user story might be useful for male students too, leading to an adapted, more general user story (simply by deleting the restriction "female"):

<u>US4</u>: Change the name of a female student with a given student number

This leads to an adaption of the use case for user story US4f, with the following result (where deleted text is struck out and new text is underlined):

<u>UC4</u>

- 1. A female student asks the servant to register her/his new name, showing the student number
- 2. The servant changes her the name into the new name (after checking a (marriage) certificate)
- 3. The servant tells the student that he did it (or that the student number was unknown)

The extension from only female to all students did not really influence the corresponding SSD:

#### SSD4, for UC4

1. User → System: ChangeName<del>Female</del>Student(<number>, <new name>)

2. System  $\rightarrow$  System: change the old name into the new name if the student number was known

3. User ← System: "Done" or "Unknown number"

Clearly the additional **inputs** and (corresponding) **outputs** of our IM are:

Input	Output
ChangeNameStudent( <number>, <new name="">)</new></number>	"Done" or "Unknown number"

The state space of our IM remains the same.

The output function of our IM is extended as follows (distinguishing two situations):

State	Input	Output	Condition
S	ChangeNameStudent(n, x)	"Done"	if $n \in s(ST) \mathbb{I}$ Number
		"Unknown number"	if n ∉ s(ST) I Number

The transition function of our IM is extended as follows:

State	Input	Next state	Next state
		Next unused	Table
		number	
S	ChangeNameStudent(n, x)	s(NN)	{ t   t ∈ s(ST) and t(Number) ≠ n } ∪
			{ [x; n; t(Gender)]   t $\in$ s(ST) and t(Number) = n }

where in this case [a; b; c] denotes the row with student name a, student number b, and gender c.

Our servant 'implemented' this by striking out the old name (with an extra thick quill pen with black ink) and writing the new name there with white ink.

Note that after this change the state still *has* the properties P1 and P2 and our extended IM still *preserves* those properties. Also note that the extension is 'incremental'/modular again: It did not change any existing part of the IM.

We recall that the 4 basic functions known in the literature as CRUD (<u>Create</u>, <u>R</u>ead, <u>U</u>pdate and <u>D</u>elete) are now all represented by our user stories:

Name	Alternatively used names	Examples: Our (latest) user stories
<u>C</u> reate	Register, Add, Enter	US1 <sup>+</sup> : Register a student with a given name and gender
<u>R</u> ead	Retrieve, View, Show, Search	US3 <sup>+</sup> : Retrieve the student <u>info</u> of a student with a given name
<u>U</u> pdate	Change, Modify, Edit, Alter	US4 : Change the name of a student with a given student number
<u>D</u> elete	Remove, Destroy, Deactivate	US2 : Remove a student with a given student number

#### 9 Incremental development of (information) systems

After this series of subsequent extensions and adaptions of our sample information system we will treat incremental development of (information) systems more generally.

The next picture indicates which examples introduced which user stories, which use cases, which SSDs and which versions of our IM and IS, and the arrows indicate what constituted input for what.

Examples $\rightarrow$	1, 2, 3		6		7	-	8
						-	<del>US4f</del>
User Stories	US1 US2	÷	US3	1	US1 <sup>+</sup> US3 <sup>+</sup>	÷	US4
	$\checkmark$ $\checkmark$	÷	$\downarrow$	1	$\downarrow  \downarrow$	÷	$\checkmark$
Use Cases	UC1 UC2	÷	UC3	1	$UC1^+$ $UC3^+$	1	UC4
	$\checkmark$ $\checkmark$	÷	$\downarrow$	1	$\downarrow  \downarrow$	1	$\checkmark$
SSDs	SSD1 SSD2	1	SSD3	:	SSD1 <sup>+</sup> SSD3 <sup>+</sup>	÷	SSD4
Information	Ы К		$\downarrow$		$\forall$ $\lor$		$\checkmark$
Machines	IMv1 $\rightarrow$	$\rightarrow$	IMv2	$\rightarrow$	$\rightarrow$ IMv3 $\rightarrow$	$\rightarrow$	IMv4
	$\checkmark$		$\downarrow$		$\checkmark$		$\checkmark$
Information	$ISv1 \rightarrow$	$\rightarrow$	ISv2	$\rightarrow$	$\rightarrow$ ISv3 $\rightarrow$	$\rightarrow$	ISv4
Systems							

Figure 5: Incremental development path of our sample information system

It already indicates some structure in our small scale 'incremental development':

Via one or 2 USs, UCs and their corresponding SSDs (and the previous IM-version) we defined an initial (resp. next) version of our IM, and based on the IM (and the previous IS-version) we defined an initial (resp. next) version of our IS. This can be generalized easily:

User Stories	US US	:	US US		US US		
	$\downarrow \dots \downarrow$	÷	$\checkmark$ $\checkmark$	:	$\checkmark$ $\checkmark$	:	
Use Cases	UC UC	:	UC UC	:	UC UC		
	$\checkmark$ $\checkmark$	÷	$\checkmark$ $\checkmark$	:	$\checkmark$ $\checkmark$		
SSDs	SSD SSD	1	SSD SSD	1	SSD SSD	:	
Information	」 ビ		」 ビ		」 ビ		
Machines	$IMv1 \rightarrow$	$\rightarrow$	$\rightarrow$ IMv2 $\rightarrow$	$\rightarrow$	$\rightarrow$ IMv3 $\rightarrow$	$\rightarrow \rightarrow$	
	$\checkmark$		$\checkmark$		$\checkmark$		
Information	$ Sv1 \rightarrow$	$\rightarrow$	$\rightarrow$ ISv2 $\rightarrow$	$\rightarrow$	$\rightarrow$ ISv3 $\rightarrow$	$\rightarrow \rightarrow$	
Systems							

Figure 6: Incremental development path of an information system

So, via one or more USs, UCs, and their corresponding SSDs (and the previous version of the IM) we can define an initial (resp. next) version of the IM, and based on the IM (and the previous IS-version) we can define an initial (resp. next) version of the IS.

The order in which the user stories are developed could depend on story size, business value, possible precedence relations, and uncertainty in velocity prediction, for instance [17].

#### 10 Agile development

One cycle might contain only a few USs, UCs and their corresponding SSDs, maybe even only *one* US, UC and SSD. Or maybe even *less than* one <u>full</u> UC: In a more agile development process a simple 'core' scenario (or 'main success scenario') of a (yet unclear) 'full' UC might be delivered first, followed by 'fuller' versions in subsequent cycles (e.g., see [6]). So, existing US/UC/SSD-triples might also be adapted, like in Example 7. Short cycles especially hold in case of *daily/nightly builds* (see [18]) and *continuous integration* (see [19,20]).

#### 11 Continuous development of (information) systems

Note that such an incremental development can go on 'forever'. In a sense, this development process is cyclic and can be (almost) continuous. So, the following picture might be more appropriate:

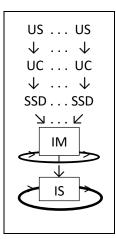


Figure 7: Continuous development path of an information system

The picture tries to express that via one or more USs, UCs, and their corresponding SSDs (and the previous version of the IM) we can define an initial (resp. next) version of the IM, and based on the IM (and the previous IS-version) we can define an initial (resp. next) version of the IS.

#### Results

In this paper we incrementally presented a theory on *Incremental development of (information) systems,* starting with simple ('minimal') examples and simple notions making the basics clear, and then gradually introducing more complicated notions and examples.

We placed the notions user story, use case, and system sequence diagram in line and linked them to the notion of an *information machine*: The set of SSDs of an application determine the *inputs*, the *outputs*, and the *output function* of the IM. We depicted a *development path* from USs via UCs and SSDs to an IM. We also defined the notions of *property preservation* and *complete induction for information machines*, as a potential means to prove additional state properties of IMs, which we illustrated with an example.

After presenting several extensions of our sample information machine, including examples of all four *CRUD-functions* and of structural changes of our information machine, we treated *incremental*, *agile*, and *continuous development* of (information) systems more generally.

We pointed out that an IM is a *blueprint*, and we emphasized that it can have completely different *implementations*. We call the implementation of an IM an *information system*. In our examples in the appendices we show how the user stories directly lead to the input sets of the IM and, when the IM is implemented in, e.g., SQL how those input sets in turn directly correspond to (stored) procedures.

We also showed the relation with the fundamental *ANSI-SPARC three-level architecture* but extended from databases to information machines in general: USs, UCs and SSDs belong to the external level, an IM belongs to the *conceptual level*, and implementations of an IM belong to the *internal level*.

Finally, the appendices illustrate a complete development path for our running example They also show the traceability and the modularity of the resulting system when developed in this way.

#### Conclusion

The paper works out a practical theory with a very straightforward, transparent, traceable and incremental/agile development path: From *user stories* via *use cases* and their corresponding *system sequence diagrams* to an *information machine*, and then to a realization, an *information system*. Our approach links these notions together by crossing the boundaries of several (sub)disciplines, such as requirements engineering, machine theory, and (database) systems development. Developing information systems in this manner can naturally lead to modular systems.

Another contribution of the paper is the formal definition of the notions of *property preservation* and *complete induction for information machines*, as a potential means to prove additional state properties of information machines.

#### **Current and future work**

Situations in practice can be much more complicated. Therefore, we are currently extending our theory with additional, extended, and/or more complicated issues, such as development patterns, advanced grammars for SSDs, complicated SSDs, advanced notions and further terminology related to information machines, and generalization and formalization of CRUD-functions.

In near future we will also work on interacting systems, compound transactions, dynamic constraints (i.e., constraints on state *transitions*) and the relation with work flow.

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#### Appendix A: Our sample USs, UCs and SSDs

#### Our latest sample user stories, use cases, and system sequence diagrams

Now we bring together (the latest versions of) our sample USs, UCs, and their corresponding SSDs. There were four 'final' user stories for our 'system', together representing the four basic CRUD-functions, Create, Read, Update and Delete (see [15,16] for instance):

US1<sup>+</sup>: Register a student with a given name <u>and gender</u> /\* Create

US2 : Remove a student with a given student number

/\* Delete

US3<sup>+</sup>: Retrieve the student <u>number\_info</u> of a student with a given name /\* Read

US4 : Change the name of a female student with a given student number /\* Update

Below, each UC is given, followed by its SSD. Schematically, with the step numbers in the SSDs referring to the corresponding step numbers in the UC (and with the variables between pointy brackets):

<u>UC1</u>+

- 1. A university employee asks the servant to register a student with a given name and gender
- 2. The servant writes down the name and gender (with a quill pen on parchment)
- 3. The servant assigns the next unused student number to the new student
- 4. The servant returns the assigned student number to the employee
- 5. The servant increases the next unused student number by 1 (using a slate, sponge, and crayon)

#### SSD for UC1<sup>+</sup>

- 1. User → System: RegisterStudent(<name>, <gender>)
- 2. System  $\rightarrow$  System: write down the name <u>and gender</u>
- 3. System  $\rightarrow$  System: assign the next unused student number to the new student
- 4. User ← System: "Assigned student number: " <number>
- 5. System  $\rightarrow$  System: increase the next unused student number by 1

<u>UC2</u>

- 1. A university employee asks the servant to remove a student with a given number
- 2. The servant strikes out the student info (with an extra thick quill pen on that parchment), if known
- 3. The servant tells the employee that he did it (or that the student number was unknown)

#### SSD for UC2

- 1. User  $\rightarrow$  System: RemoveStudent(<number>)
- 2. System  $\rightarrow$  System: strike out the student info if the student (number) was known
- 3. User ← System: "Done" or "Unknown student number"

<u>UC3</u>+

- 1. A university employee asks the servant for the student info of a student with a given name
- 2. The servant searches for all students with that name (several students may have the same name)
- 3. The servant returns the student info of all students with that name to the employee

#### SSD for UC3<sup>+</sup>

- 1. User  $\rightarrow$  System: Retrieve<del>Number</del>Student(<name>)
- 2. System  $\rightarrow$  System: search for all students with that name
- 3. User ← System: <<u>student info of all students with that name</u>>

#### <u>UC4</u>

- 1. A student personally asks the servant to register the new name, showing her/his student number
- 2. The servant changes her the old name into the new name (after checking a (marriage) certificate)
- 3. The servant tells the student that he did it (or that the student number was unknown)

#### SSD for UC4

- 1. User  $\rightarrow$  System: ChangeNameFemaleStudent(<number>, <new name>)
- 2. System  $\rightarrow$  System: change the old name into the new name if the student number was known
- 3. User ← System: "Done" or "Unknown number"

#### Appendix B: Our sample information machine

#### Our latest sample information machine

We consecutively specify the *states*, the *inputs*, the *outputs*, the *output function* and the *transition function* for our latest sample information machine:

Each **state** consists of 2 components: a <u>table</u> of students (with their name, student number, and gender) and a <u>number</u>, namely the next unused student number.

Schematically, the possible **inputs** and (corresponding) **outputs** are (variables between brackets):

Input	Output
RegisterStudent( <name>, <gender>)</gender></name>	"Assigned student number: " <number></number>
RetrieveStudent( <name>)</name>	<student all="" info="" name="" of="" students="" that="" with=""></student>
ChangeNameStudent( <number>, <new name="">)</new></number>	"Done" or "Unknown number"
RemoveStudent( <number>)</number>	"Done" or "Unknown student number"

The **output function** in a schema (sometimes distinguishing two situations):

State	Input	Output	Condition
S	RegisterStudent(x, y)	"Assigned student number: " s(NN)	
S	RetrieveStudent(x)	{ t e s(ST)   t(Name) = x }	
S	ChangeNameStudent(n, x)	"Done"	if $n \in s(ST) \mathbb{I}$ Number
		"Unknown number"	if n ∉ s(ST) I Number
s	RemoveStudent(n)	"Done"	if $n \in s(ST) \mathbb{I}$ Number
		"Unknown student number"	if n ∉ s(ST) I Number

where s(NN) denotes the next unused student number in state s, s(ST) the student table in state s, and s(ST) I Number the set of all values in the Number column of the table s(ST).

The transition function in a schema (where we must specify both components of the next state):

State	Input	Next state	Next state
		Next unused	Table
		student number	
S	RegisterStudent(x, y)	s(NN) + 1	s(ST) ∪ { [x; s(NN); y] }
S	RetrieveStudent(x)	s(NN)	s(ST)
S	ChangeNameStudent(n, x)	s(NN)	{ t   t ∈ s(ST) and t(Number) ≠ n } U
			$\{ [x; n; t(Gender)] \mid t \in s(ST) and t(Number) = n \}$
S	RemoveStudent(n)	s(NN)	{ t ∈ s(ST)   t(Number) ≠ n }

where in these cases [a; b; c] denotes the row with student name a, number b, and gender c.

#### Appendix C: An SQL-realization of our sample information machine

#### An SQL-realization of our sample information machine

We will now describe a realization of our sample IM by means of an 'SQL servant' (i.e., a computer with SQL software). The realization follows directly from the description given in Appendix B.

We start with a realization of our <u>state space</u> (along the lines of Chapter 9 of [21]). Below we first introduce the so-called *database name* StudentRegistration. We consider StudentRegistration as a variable that has our state space as its set of possible values. StudentRegistration has 2 components: (1) a table ST, with attributes Name, Number, and Gender, and (2) an integer variable NN.

Our sample IM up to now preserves the property that each student number in the student table is unique (property P2 in Example 5), thanks to the limited set of applications (possible inputs). Something similar holds for the property that the Gender value is always in the set {'M', 'F'}. However, we want the system to guard these intended constraints independent of the set of applications, because any new application might spoil these properties. Therefore, we explicitly require those constraints in our SQL declaration below. First, we explicitly give the set {'M', 'F'} a name by creating a domain (i.e., data type) called GenSet. Then we require that the Gender-values must come from this set. Moreover, we require the attribute Number to be unique. (The details of the SQL syntax might vary among different 'SQL servants', so locally you might need a slightly different syntax. We note that the CREATE VARIABLE syntax below is a kind of 'pseudo-SQL'.)

At the end of each line we indicate the origin of that ingredient (almost always a user story). This also makes clear which ingredient came in in which development round.

CREATE DATABASE StudentRegistration /\* original wish to have a student registration system

	OMAIN Gense VALUE IN ('N	/* US1+ /* US1+	
CREATE TA	ABLE ST		/* US1
( Name	VARCHAR	NOT NULL,	/* US1
Number	INTEGER	NOT NULL,	/* US1
Gender	GenSet	NOT NULL,	/* US1+
UNIQUE(	Number))		/* Appendix C
CREATE V	ARIABLE NN	/* US1	

As noted in Section 3 we can combine the <u>output function</u> and the <u>transition function</u> into 1 function:

F: I  $\rightarrow$  (S  $\rightarrow$  S x O): each input leads to a function assigning to an 'old' state a new state and an output

We can implement that function incrementally, using 4 (stored) procedures, one for each of the (final) USs we subsequently introduced. Each procedure has 1 or 2 input parameters and usually also an explicit output parameter. (Parameter names are preceded by an "@".)

In front of each CREATE PROCEDURE we indicate the origin of that procedure (i.e. a user story). This makes clear which ingredient came in in which development round. It clearly shows the modularity of the resulting system we developed in this way.

The correspondence between the CRUD verbs, the verbs we used, and the SQL statements is:

CRUD	Name we used	SQL	
name	in our examples	541	
<u>C</u> reate	Register	INSERT	
<u>R</u> ead	Retrieve	SELECT	
<u>U</u> pdate	Change	UPDATE	
<u>D</u> elete	Remove	DELETE	

/* US1+ */	CREATE PROCEDURE RegisterStudent @name VARCHAR, <u>@gender GenSet</u> , @output VARCHAR OUTPUT AS BEGIN INSERT INTO ST (Name, Number <u>, Gender</u> ) VALUES (@name, NN <u>, @gender</u> ); SELECT @output = "Assigned student number: " + NN; UPDATE NN SET NN = NN + 1 END
/* US2 */	CREATE PROCEDURE RemoveStudent @number INTEGER, @output VARCHAR OUTPUT AS IF @number IN (SELECT NR FROM ST) THEN DELETE FROM ST t WHERE t.Number = @number; SELECT @output = "Done" ELSE SELECT @output = "Unknown student number"
/* US3⁺ */	CREATE PROCEDURE RetrieveStudent @name VARCHAR AS SELECT <del>Number</del> <u>*</u> FROM ST t WHERE t.Name = @name
/* US4 */	CREATE PROCEDURE ChangeNameStudent @number INTEGER, @new_n VARCHAR, @output VARCHAR OUTPUT AS IF @number IN (SELECT Number FROM ST) THEN UPDATE ST t SET t.Name = @new_n WHERE t.Number = @number; SELECT @output = "Done" ELSE SELECT @output = "Unknown number"

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