Circular Economy and the Hospitality Industry

An Examination of the Circular Economy and its Barriers in the Hospitality Sector in the Netherlands and Indonesia





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Background



The need for a **new economic model** is increasingly growing in the face of substantial increases in volatility throughout the global economy and proliferating signals of resource depletion (Ellen MacArthur Foundation, 2013).



Closing the gap regarding the application of the **concept of a circular economy to the hospitality business** and **explore barriers to circularity** by adding a comparison of hospitality businesses **from developed and developing countries** to the extant research stream.

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A **circular economy** is one model to overcome the traditional make-dispose linear approach. But the concept in literature and practice is often **focused on production and manufacturing industries**, reproduces views with **western-biased lense** and disregards developing country perspectives.

As an answer to the call to deliver an

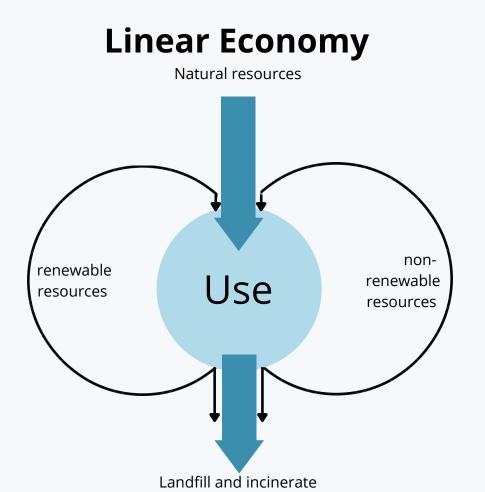
"organizational perspective of adoption of CE principles by surveying different companies in emerging economies in order to provide insights into [...] barriers faced by these businesses" (Patwa et al., 2021: 732).

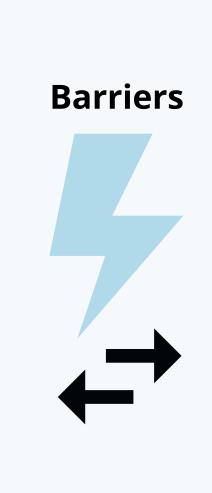
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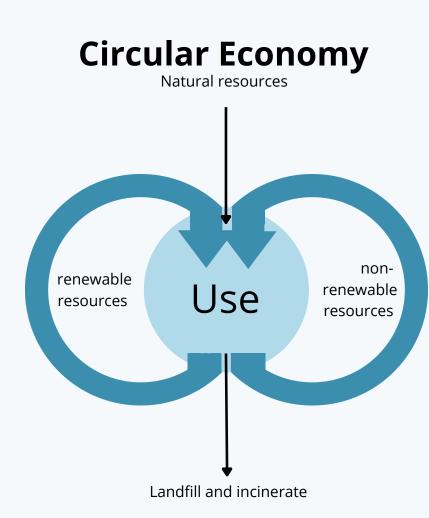
Research question

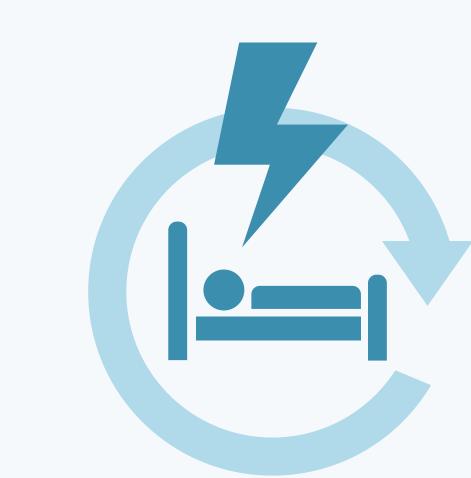
"How can the concept of a **circular economy** be applied to the **hospitality sector**, and what are the **barriers** to a full adoption of circular economy business strategies in the **Netherlands** and **Indonesia**?"

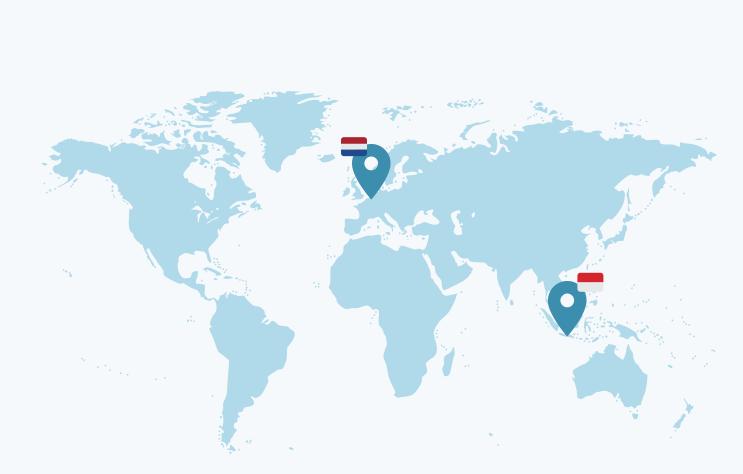
Theory











Methods

Circular Economy Business Strategies (CEBS)

R9 Recover R8 Recycle R7 Repurpose R6 Remanufacture R5 Refurbish R4 Repair R3 Re-use R2 Reduce R1 Rethink R0 Refuse increasing circularity



Scope: Cross-national

• Netherlands vs.

Indonesia



- In-depth interviews
- Comparative Case study
 Perfect to analyse
 phenomena in different contextual settings
 In-depth interviews
 10 Managers of sustainable hotels and accommodations (five
 - for each country)2 Experts in the field of circular economy
 - transitionOnline Interview

• (1) The hotel facility

- must be based and operate in Indonesia or the Netherlands,

 (2) must evidently
- (2) must evidently employ a sustainability strategy, and
- (3) the interviewee
 must be in a managing
 position at the
 company

Findings & Discussion

The paper delivers inisights into the understanding of the concept of a Circular **Economy** in the hospitality sector, the **implementation of CEBS and barriers** to its adoption.

The **main barriers** for the transition to a CE in the hospitality sector are the following:





- need of delivering quality service as one of the main goals of hospitality business, as they are dependent on the customer's judgment for sustaining their business
- access to information on actionable circular interventions is deficient



Recommendations

Recommendations for the Industry

...to overcome the barriers

- Educating of people
- Empowering peopleImplementing circular
- logistic strategiesNetworking for circularity

Recommendations for policy makers ...to set regulatory frameworks

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- Introducing new policies to facilitate the transition to CEBS
- Implementing new incentives for change (i.e. preferential taxsystems
- Reviewing laws and regulations governing the hospitality industry

Conclusion

weak infrastructure coupled with a

Lack of awareness and mindset on all

levels (i.e., local communities, staff,

management, or government)

Lack of education plays a highly

important role in Indonesia.

feeble focus on CE by the

government

- The translation of a CE to the hospitality and service sector is challenging
- A common definition for CE in the hospitality sector remains to be uncovered
- Search for holistically applicable concepts reaching beyond environmental sustainability including social elements.
- Barriers framed in previous literature could largely be confirmed.
- Most pressing barriers are **outlined in findings and discussion.**
- The research is an **invitation** for the sector to explore further ways to inspire and learn from each other in the pursuit of decreasing resource throughput.

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THANK YOU!

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